

## Answers to Questions from Feb 11 Web Blast

If the test shuts down during testing, can we get SBAC Assistance?

- If the test shuts down during testing, please contact our Help Desk. Contact information for the help desk will be released before the testing window. We will contact SBAC and let you know how to proceed.

What happens if the test drops out or a student takes a break? Can they resume where they left off?

- If the connection drops, the student logs off, or if a student leaves their workstation for longer than 20 minutes, the test can be resumed from where they left off. However, if there are any questions that they left unanswered or they want to return to, they will not be able to go back to those questions. For more information, see the OPI Scheduling Quick Facts document or the SBAC Test Administration Manual. The manual has detailed information on time-outs and breaks.

Can we test the TIDE system ahead of the testing window?

- Please refer to the Feb 5 JUMP newsletter. It explains the timeline and process for using TIDE. Passwords will be assigned starting February 17. The latest TIDE user guide is now posted on the METASBAC.org website under Questions – Test Administration.

Do Practice tests have closed captioning, ASL or accommodation testing? Are they available on the training test? Can we test accommodations on the secure browser?

- Practice tests have most accommodations, for example: color contrasts, text to speech, ASL and braille. The training test has all accommodations. See the SBAC Test Administration Manual, pages 28 and 29 for more information. This document is now on the METASBAC.org web site under Questions-Test Administration. The February 5 Jump also refers to several documents recently added to our website that address accommodations.

How do we know how much time to schedule for students in the computer labs for Field Test?

- For an overview of testing times per test and grade level, see the OPI Scheduling Quick Facts document, or the SBAC Test Administration Manual, pages 32 to 35. Also, view our February 18, 2014 Digital Media Blast to learn more about testing your bandwidth and running the SBAC Technology Readiness Calculator to determine the number of hours needed to take the field test in your school.